

Sergey Shurygin

CEO/Owner @ SGMsoft

s.shurygin@sgmsoft.com

Summary

Expert IT-, banking- & web-technology leader with strong software engineering background (15+ years) and confirmed successful implementation of \$1+ mln budget projects in online-banking, loan/card products and services, as well as multiple projects related to a broad range of banking and internet technologies.

Experience

CEO/Owner at SGMsoft

December 2014 - Present (1 year 10 months)

SGMsoft is committed to providing highest-quality custom-tailored LAMP- and MEAN-based CRM, BPM and e-commerce solutions for its customers all over the world. We are utilizing the most up-to-date web technologies to make custom development affordable for small and medium businesses.

Head of Consumer Loan Technology Center at OTP Bank (Russia)

March 2008 - July 2016 (8 years 5 months)

Over 8,5 years in OTP went from a senior business analyst to Head of E-Banking Dept., Director of Business Technology Directorate and Head of Consumer Loan Technology Center and implemented:

- entire re-design of customer loan issuing process/interface at remote points-of-sales (POS) that reduced time to cash /2 and enabled loan issuing by salesmen with no banking experience.
- OTPdirekt online banking (direkt.otpbank.ru) with real-time transfers including inter-branch transactions and payments from card account, in multi-ABS environment with no unified client base (it was development as part of the project);
- iOS/Android mobile apps for online banking;
- self-service terminal network with real-time account debit and loan & card repayment;
- technology of credit card sales over the phone with courier delivery, inbound channels of xsales (branches, call-center and internet-bank) and virtual prepaid cards in partner self-service terminals;
- instant card issuing in branch network and remote points-of-sale;
- cash loans to debit cards in POS network;
- co-branding card with Mnogo.ru bonus system (custom process of card issue and delivery);
- xsell top-up on cash loans;
- emailed card statements;
- card tracking;
- 3D Secure (authorization of online card transactions with one-time sms-code);
- PIN generaion over IVR;

and contributed to implementation of:

- Siebel Campaign Management Module;
- own card processing;
- EMV-cards.

During the last 2 years in the bank was responsible for development of all consumer loan (POS) technologies and IT-based projects.

Project Manager at Bank's Soft Systems

October 2007 - March 2008 (6 months)

Led implementation of company's online banking products in several top-rated banks and designed integration of these products with payment gateways.

Senior Analyst (Banking, DWH) at AT Consulting

March 2007 - October 2007 (8 months)

Contributed to implementation of datawarehouses in Halyk Bank (KZ) and Alliance Bank (KZ) and reserve software system for servicing revolving loans for Home Credit Bank.

Head of Internet Dept. at SKS (autoparts)

May 2006 - January 2007 (9 months)

Designed a network of company's online stores. Participated in implementation of ITIL and Project Office.

Project Manager at ORIDIS

October 2005 - April 2006 (7 months)

Designed and implemented 8 highly customized e-commerce solutions.

C++ Developer at ISBC

April 2004 - September 2005 (1 year 6 months)

Designed and implemented from ground up:

- a stock exchange bot that performed automated stock exchange transactions in accordance with a pre-defined strategy thru Alfa-Direct;
- cryptographic software providing encrypted files that appeared as disks in the system once the master password is entered correctly.

C++ Developer at Kedah Electronics Engineering

June 2002 - March 2004 (1 year 10 months)

Designed and implemented from ground up a CAD/GIS software for designing networks of proprietary wireless modems and modeling their coverage. Now used by the company. The software was the basis for diploma work.

Skills & Expertise

Banking

Retail Banking

Business Analysis

Project Management

Business Strategy

Credit Cards

Software Development

Internet Banking

Team Leadership

Change Management

E-commerce

Start-ups

Agile Methodologies

IT Strategy

IT Management

Business Process Improvement

Business Development

Credit Risk

Credit

Risk Management

Management

Education

National Research University of Electronic Technology (MIET)

Engineer's Degree, Computer Science, 1999 - 2004

Grade: With Honors

Certifications

Project Management Expert

PM Expert

ITIL Expert

IT Expert

Languages

English

(Full professional proficiency)

Russian

(Native or bilingual proficiency)

German

(Limited working proficiency)

Sergey Shurygin

CEO/Owner @ SGMsoft

s.shurygin@sgmsoft.com



[Contact Sergey on LinkedIn](#)